

Marina Dockhand

Join our team at Brentwood Bay Resort.

About us.

Brentwood Bay Resort is a luxury boutique property that is unlike any other hotel or resort in the Greater Victoria area. We believe in doing more than serving delicious meals, providing relaxing spa treatments, and welcoming guests to our beautiful oceanfront suites. We believe in providing a truly special guest experience and supporting our team members to discover their unique contribution and empower them to deliver it!

About the job.

This Position adheres to our guest service standards in every interaction. This position is a pro-active role, the individual can think on their feet and predict what is necessary to meet all guest's expectations. This role interacts and communicates with grace and refinement instilled in every experience. The individual in this role understands that safety is at the forefront of every marina adventure to ensure ultimate comfort.

About you.

- A professional, warm + joy-filled being
- An openness to life + a graceful presence
- Confidence + calmness in every interaction - people feel like they're in capable hands with you
- Awareness of the capabilities of the resort and mindfulness around how we can exceed guest expectations with our delivery of service
- Excellent + resourceful decision-making skills
- Effective and efficient communication skills
- Proficient on a computer (e.g., MS Office)
- Certified in the operation of pleasure crafts (Pleasure Craft Operator Card) or willingness to obtain
- The ability to perform physical work, stand/walk for long periods of time and lift 50 lbs
- A flexible availability to work weekdays, weekends, and holidays based on business demand
- Reliable transportation to get to-and-from Brentwood Bay

What we offer.

- A competitive hourly rate
- An employee benefits plans that include dental, extended healthcare, travel insurance, life insurance, and accidental death and dismemberment insurance
- **Employee discounts that include:**
 - *50% off at the Brentwood Bay Pub*
 - *50% off at the Arbutus Room*
 - *50% off Spa Treatments at the Brentwood Bay Spa*
 - *FREE paddle sport rentals at the Brentwood Bay Marina*
 - *Friends and Family discounts on hotel rooms*
- Employee referral program (cash bonus 'for successful candidates)
- Personal and professional development opportunities
- A beautiful location and work setting
- A team that is focused on mindfulness in work and life
- A place you actually want to come to work

How to apply?

Please send your cover letter and resume to Josh Norman, Human Resources Manager at hr@brentwoodbayresort.com. Let us know what position you are applying for by using "Marina Dockhand" as the subject line.