

Housekeeping Supervisor

Join our team at Brentwood Bay Resort.

About us.

Brentwood Bay Resort is a luxury boutique property that is unlike any other hotel or resort in the Greater Victoria area. We believe in doing more than serving delicious meals, providing relaxing spa treatments, and welcoming guests to our beautiful oceanfront suites. We believe in providing a truly special guest experience and supporting our team members to discover their unique contribution and empower them to deliver it!

About the job.

This Position ensures the smooth day-to-day operations of the Housekeeping department in support of and in the absence of the Housekeeping Manager. This role promotes personal empowerment and accountability, by establishing and enforcing service levels. This role acts as a trusted point of contact for staff and guests alike.

About you.

- Extreme attention to detail + respect for what you do
- The ability to communicate in a way that supports resolving misunderstandings
- Conscious of housekeeping resources + using resources wisely
- A desire to look out for others because teamwork means everything to you
- High physical capacity to get the job done
- Neat, clean, and friendly appearance
- Availability to work on evenings, weekends and/or holidays
- Own or have access to reliable transportation
- Known in your circles (of friends, family, and work) for being friendly, dependable, and reliable
- Minimum of 1 year of previous housekeeping experience required
- Previous supervisory or management experience preferred

What we offer.

- A competitive salary
- An employee benefits plans that include dental, extended healthcare, travel insurance, life insurance, and accidental death and dismemberment insurance
- **Employee discounts that include:**
 - *50% off at the Brentwood Bay Pub*
 - *50% off at the Arbutus Room*
 - *50% off Spa Treatments at the Brentwood Bay Spa*
 - *FREE paddle sport rentals at the Brentwood Bay Marina*
 - *Friends and Family discounts on hotel rooms*
- Employee referral program (cash bonus 'for successful candidates)
- Personal and professional development opportunities
- A beautiful location and work setting
- A team that is focused on mindfulness in work and life
- A place you actually want to come to work

How to apply?

Please send your cover letter and resume to Josh Norman, Human Resources Manager at hr@brentwoodbayresort.com. Let us know what position you are applying for by using "Housekeeping Supervisor" as the subject line.