

# Food & Beverage Support

Join our team at Brentwood Bay Resort.

# About us.

**Brentwood Bay Resort** is a luxury boutique property that is unlike any other hotel or resort in the Greater Victoria area. We believe in doing more than serving delicious meals, providing relaxing spa treatments, and welcoming guests to our beautiful oceanfront suites. We believe in providing a truly special guest experience and supporting our team members to discover their unique contribution and empower them to deliver it!

# About the job.

**This Position** works in conjunction with the Pub and Arbutus Room Servers to impress our guests with understated yet attentive service in our casual and upbeat destination Pub, and elegant and sophisticated Arbutus Room. Our food and beverage team members model effectiveness, professionalism and the very best of their personality that is distinct and appropriate for a sophisticated yet approachable property.

# About you.

- A willingness to learn interpersonally as well as technically on the job
- A graceful and mindful approach to work and life
- An openness to people and new knowledge
- Professionalism at all times and a high aptitude for teamwork
- An extremely guest-centric disposition + the congeniality to work in the presence of all kinds of personalities during high and low volume periods
- A resourceful mindset + a continually developing awareness of resources to call upon that support the guest experience
- Genuine interest in and capacity for self-development in a team context
- Effective, efficient, and professional communication skills
- Certification in Serving It Right or willing to obtain
- Proven experience in maintaining high standards of productivity
- The ability to perform physical work, stand/walk for long periods of time and lift 50 lbs
- The ability to work a flexible schedule based on business demands

# What we offer.

- A competitive hourly rate
- An employee benefits plans that include dental, extended healthcare, travel insurance, life insurance, and accidental death and dismemberment insurance
- **Employee discounts that include:**
  - *50% off at the Brentwood Bay Pub*
  - *50% off at the Arbutus Room*
  - *50% off Spa Treatments at the Brentwood Bay Spa*
  - *FREE paddle sport rentals at the Brentwood Bay Marina*
  - *Friends and Family discounts on hotel rooms*
- Employee referral program (cash bonus 'for successful candidates)
- Personal and professional development opportunities
- A beautiful location and work setting
- A team that is focused on mindfulness in work and life
- A place you actually want to come to work

# How to apply?

Please send your cover letter and resume to Josh Norman, Human Resources Manager at [hr@brentwoodbayresort.com](mailto:hr@brentwoodbayresort.com). Let us know what position you are applying for by using "Food & Beverage Support" as the subject line.